

Everyone is talking about *Faith Direct* at St. Veronica Parish! What is it?

Faith Direct is a secure program working directly with your bank or credit card company handling your contributions to the parish. All transactions are done electronically, debiting your bank account or charging your credit card automatically. It is a hassle free, simple solution for today's busy families.

How does St. Veronica Parish benefit from my participation in *Faith Direct*?

Our parish will see a substantial increase in net revenue to cover operating expenses, a decrease in administrative costs for envelopes sent to parishioners and the postage paid for mailing them, and a more consistent flow of cash for our church's needs.

Are there any fees associated with *Faith Direct*?

There are no fees to sign up or to use *Faith Direct* for your donations. St. Veronica pays a monthly fee which is based on the parish size and is not a percentage of your donations. The parish is also responsible for the 2-3% fees charged by the credit card companies. There is no fee charged for bank account debits.

How do I sign up?

You may pick up an enrollment form in the parish office, fill it out and mail it to *Faith Direct* or you may go online to enroll at www.faithdirect.net. Enter our church code **VA92** on the enrollment form. (If you were already giving electronically to St. Veronica Parish with our old system, you must reenroll with *Faith Direct*)

When do the transactions take place?

On the fourth of each month your account will be debited in one monthly transaction for the total offertory and/or second collection contribution amounts you have authorized. St. Veronica Parish will receive your contribution within four business days.

How can I be sure that my gift is going to St. Veronica Parish?

Our church will receive monthly statements indicating your support level. *Faith Direct* will provide you with an annual contribution statement for tax purposes. Your contributions to our church via *Faith Direct* are tax-deductible to the extent allowed by law.

Can I stop, increase or decrease my payment at any time?

Yes, you can contact *Faith Direct* by calling toll-free at 1-866-507-8757. You can also make changes by accessing your account online at www.faithdirect.net.

If I enrolled by mail and would like to access my account online, how do I do that?

Call *Faith Direct* toll-free @ 866 507-8757 to set up your username and password for online access to your account. Your email address is your username. If you have forgotten your username or password, please call *Faith Direct* at 866-507-8757.